



**FORTUNE
500
TECHNOLOGY
COMPANY**

OBJECTIVE

West coast based Fortune 500 technology organization wanted to increase the efficiency of their in-house patent prosecution team and reduce avoidable PTO fees. They were particularly looking to effectively manage high volume paralegal activities.

ABOUT BLACKBOX

We serve an array of marquee law firms and corporations. Our clients range from large general practice firms to IP boutiques as well as various sized corporations. BlackBox IP professionals help clients manage their IP assets in a diverse range of industries including high-tech, pharmaceuticals, biotech, chemicals, electronics, mechanical and software disciplines.



CHALLENGES

1

IDS backlog (Estimated to be due for over 500 matters).

4

High cost of overflow support from existing vendors.

2

RCE's at Notice of allowance stage due to late discovery of references.

5

Surge in PTO filings towards the end of the quarter for meeting business targets.

3

Occasional cost leakages due to \$260 IDS filing fees.





SOLUTIONS

1

Deployed "People + Technology" paralegal outsourcing solution to eliminate IDS backlog and going forward file timely IDS'.

2

IDS technology tool is used as backbone for tracking and preparing IDS'.

— Strategic IDS filings based on prosecution history and aging of uncited references and

— Unique early notifications relating to NOA & OA "about to be mailed" which allows for accumulating references and optimized timely IDS filings.

3

Access to their internal systems allowed for a seamless transition and integration of our paralegal support.

4

Dedicated paralegals provide final quality assurance checks and file approved IDS'.

5

Floating team of paralegals have been set-up to provide ad-hoc support for PTO prep and filings, and any docketing projects.



The BlackBox solution helped us achieve numerous goals such as leveraging technology to increase work output, reduce internal costs, and scale our in-house IP team while mitigating overall risk.



RESULTS



By leveraging the BlackBox IDS solution (technology + people), our organization has been able to drastically reduce our costs by eliminating RCE and late IDS filing fees, and has freed up our paralegal staff to focus on other critical prosecution activities.

What the client said

Manager IP Operations



\$500K hard cost savings in the first 18 months due to elimination of RCE and other avoidable USPTO fees.



In-house paralegals reallocated to other in-house strategic activities, thereby, adding capacity without increasing headcount.



Established organization-wide, structured IDS process that reduced errors and mitigated risk.



Cost effective ad-hoc paralegal support from a vendor who understands the client's way of doing things and is a true extension of our in-house team.